

# Welcome aboard our wonderful journey



At Virgin Australia we're on a mission to bring new and uplifting experiences to our guests and agency partners, and we are committed to providing you with exceptional service and support to meet your needs.

## We provide your customers with choice, comfort and connectivity



### Choice to fly your way

With a choice of Economy, Economy X and Business cabins, as well as a fresh onboard menu and inflight connectivity, your customers can truly choose to fly their way.

Learn more about our in-flight experience [here](#).

### Value every day

We offer some of the best value airfares in market with flexible fare structures and tailored inclusions.

Learn more about our fare types [here](#).

### Expansive network & frequency

We'll get your customers where they need to go with an extensive network of domestic and international destinations.

Learn more about our network [here](#).

### Experiences your customers will love

We continue to deliver award-winning service onboard with our crew – winners of **Best Cabin Crew\***, for a seventh time in a row.

## Our Fleet

At Virgin Australia, we have taken every step to ensure we operate one of the world's most advanced and modern fleet of aircraft.



94 aircraft in our current fleet^



39 new generation aircraft arriving over the next five years



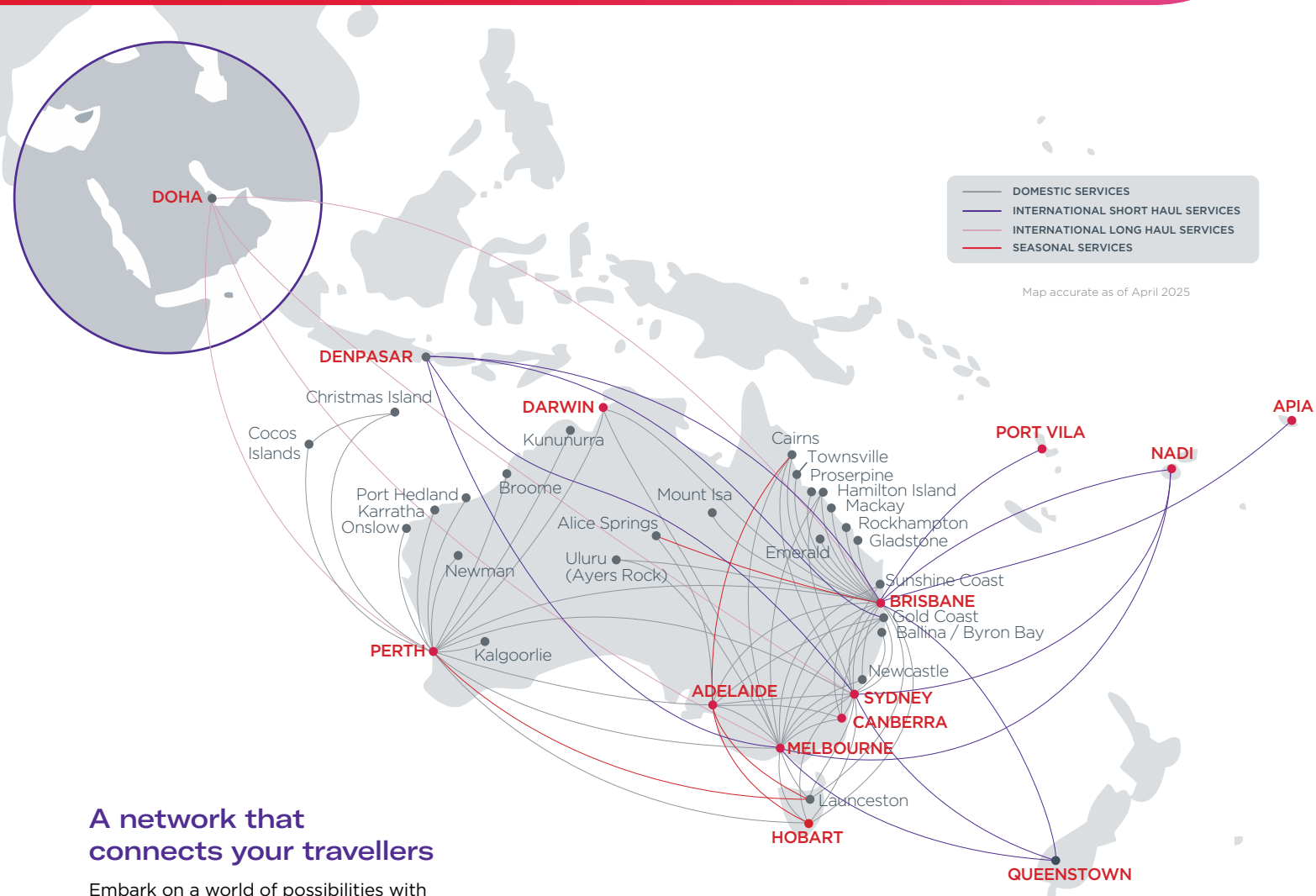
\$110M investment in reconfiguration of our 737 fleet currently underway



Virgin Australia maintains one of the youngest commercial fleets in Australia, with an average age of 11.8 years



To learn more about our fleet please visit our website [here](#).



## A network that connects your travellers

Embark on a world of possibilities with Virgin Australia's extensive network of domestic and international destinations.

## New Doha services starting from June 2025

28 daily Virgin Australia flights from Sydney, Brisbane, Perth, and Melbourne to Doha, **connecting to 100+ global destinations**. Operated by Qatar Airways on spacious Boeing 777s featuring the award-winning Qsuite Business Class.

**33**  
Domestic Ports

Serving 74 domestic routes

**6**  
International Ports

Serving 16 international routes

## Our Airline Partners

Connect onto our world-class airline partners to venture from Asia, Europe, the Middle East, Africa and the Americas into Australia and beyond.



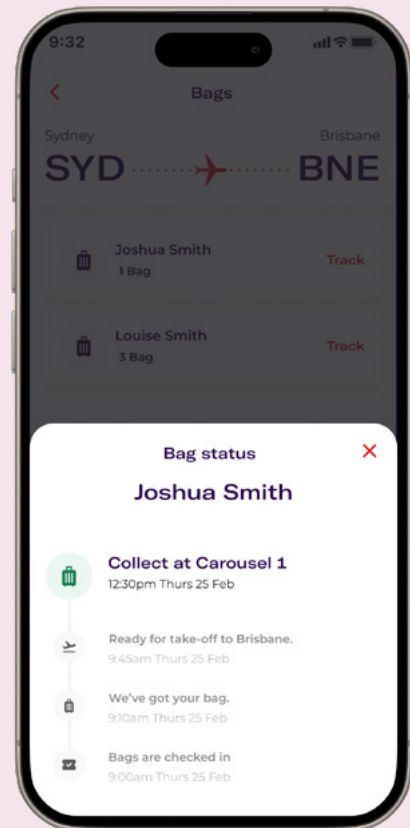
## Innovations that bring peace of mind

### Rapid Rebook

An online self-service tool that, when disrupted within 72 hours of scheduled departure, allows the traveller to swiftly and seamlessly select an alternative flight, within three days of their original flight, at a time that better suits their schedule. Rapid Rebook also automates booking a hotel stay, organising transfers, and claiming meal vouchers with the tap of a button if the traveller is eligible under our policies.

### Bag tracking<sup>#</sup>

Travellers can now track their checked in baggage on every Virgin Australia flight<sup>#</sup>. Travellers need to simply download the Virgin Australia app and enable notifications to receive regular updates on where their bag is when they fly – from drop off to pick up and in between.



## Agency Partner Support



### Agency Hub

Dedicated site for our Travel Agency Partners

- Policies, Guides & Clue cards
- Apply for Virgin Australia plating authority
- Access to Sales Collateral
- Latest news on Virgin Australia's fleet and network

To find out more visit [Virgin Australia Agency Hub](#)



### Need to speak to the team?

To speak with a member of the Virgin Australia Agency Support team please call 13 67 37 or email [va.agentshelpdesk@virginaustralia.com](mailto:va.agentshelpdesk@virginaustralia.com)



### Stay in the loop

To keep up to date make sure you are subscribed to our trade newsletter - we'd love to have you along for the ride. Subscribe [here](#).